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Proceedings of the 8th pensioners' meeting

In pursuance of ICAR Letter No.FIN/10/09/2018-Pension, dated 26th July, 2019, the 8th Meeting with Pensioners/Family Pensioners, to resolve their grievances related to pension, was organized on 15.02.2020 at 11.00 a.m. in the Conference Hall under the Chairmanship of Director, ICAR-NAARM, Hyderabad.

At the outset, Sri Sanjay Kumar Singh Additional Secretary DARE and Secretary, ICAR who happened to be there addressed the august gathering of Pensioners. He praised all the pensioners for their contribution to ICAR. He emphasized that pensioners even though retired are part of ICAR family and they can give suggestions, advices and ideas for the betterment of ICAR. He further informed that ICAR Headquarters is taking care in extending the medical benefits and also resolving the issues on par with serving employees.

After extending a formal warm welcome to the august gathering of pensioners and bank officials, Director, NAARM informed the house that for the benefit of both pensioners and serving staff, a new branch of SBI has been established on NAARM Campus. Sri Gauri Shankar Prasad, Manager, SBI NAARM Branch informed about functioning of bank and ATM exclusively to cater the needs of NAARM.

A team of Officers from SBI gave their presentation about investment plans for the benefit of all pensioners.

Chairman informed the house that this is the platform for raising issues of pensioners, which are not resolved by the concerned institutes during the pensioners meetings conducted by them. He said that all Administrative and Finance Officers of

all ICAR institutes located at Hyderabad have to sensitize their staff in dealing with issues related to Pensioners. He also requested all the pensioners to attend the institute level meetings and first submit their grievances to their respective institutes for resolving the issues early and promptly.

Chairman in his address also requested to avail the services of Blood Sugar Test (Pre & Post Lunch and Random) at NAARM Health Centre specifically arranged that day i.e.15.02.2020 for the benefit of all Pensioners who are attending the meeting.

30 numbers of Health Cards were also distributed to Pensioners that day.

Thereafter, action taken report on the items of the last meeting was reviewed.

Action taken on individual grievances- The individual grievances are solved individually and if not satisfied the individual may raise his grievance in the next meeting also.

Action taken Report by Institutes on common issues- these were as follows:-

Holding of Monthly meeting with Pensioners at respective Institute level

- ICAR-PDP has been conducted their monthly meeting on 14.02.2020.
- ICAR-CRIDA stated that they have not conducted after NAARM 7th Monthly Pensioners Meeting. CAO CRIDA assured to conduct regular meetings with their Pensioners henceforth.
- ICAR-IIMR stated that they are conducting bi-monthly meetings and the next meeting is due in the last week of February.
- ICAR-IIRR stated that they have conducted meeting with their pensioners on 6.2.2020.
- ICAR-IIOR stated that the meetings is scheduled in the last week of February, 2020.
- ICAR-NRCM stated they have conducted their last meeting with Pensioners in December, 2019.
- ICAR-ATARI – stated that the meetings is scheduled in the last week of February/March, 2020.

Dr.Y.Rama Krishna, former Director, CRIDA has advised that all institutes may conduct meeting with their respective pensioners once in two months and circulate proceedings to all their Pensioners followed by Action Taken Report.

Mr.Madhava Reddy, CPWA has suggested that meeting communication has to be put to email addresses of all pensioners and associations. On this, Chairman requested all institutes to communicate and publish on their website also.

Chairman further reiterated Officers of all the Institutes to hold institute level pensioners meeting regularly for resolving the issues of pensioners in letter and spirit. Also they may intimate the notice of Pensioners Meeting being conducted by PAU i.e. ICAR-NAARM from time to time, to all their pensioners without fail. A copy of the proceedings and Action Taken Report of such meetings may be forwarded to PAU for record. **Action: All Institutes**

Issue of Health Cards to Pensioners

Chairman informed that 345 Cards have been issued so far, still some of Pensioners are to submit their application through their Head of Office(s) of the institutes from which they retired. He advised all officers of the ICAR Institutes to verify and forward the applications with complete information to ICAR-NAARM at the earliest, so as to facilitate issuing the remaining Health Cards. Pensioners expressed that Health Cards issued by NAARM are helping them a lot for their medical aid. It was also discussed that new and fresh cards will be issued by respective institute. **Action: All Institutes**

Reimbursement of Medical Bills of Pensioners

The institutes informed that they are trying their best to make the payment on time. Chairman welcomed their initiative and further requested all Institutes that reimbursement of medical bills of pensioners may be given priority. **Action: All Institutes**

Thereafter the Agenda Items were taken up. Following grievances were raised in the meeting , these were discussed and resolved as indicated against each item:-

Sl.No.	Name of the Pensioner & Institute from which retired	Grievance	Decision
1	Dr.M.V.R.Prasad, President RICAREA	Some Hospitals are not giving benefit of CGHS rates to pensioners. They are also charging higher consultation charges.	Dr.A.Debnath, Consultant Medical Officer, NAARM informed that as contract with CGHS was over of the respective hospitals, therefore they did not extend the benefit. However, he has informed to CEO of 6 major hospitals about this issue and requested to extend the benefit. It was decided to write a letter to all the hospitals for extending the medical services as per CGHS tariff.
2	Dr.M.V.R.Prasad, President RICAREA	Non-Extending Credit facility by Hospitals at CGHS tariff He has raised that some of the private hospitals are not extending credit facility	Dr.A.Debnath, Consultant Medical Officer, NAARM Health Centre informed the house that he has addressed a letter to six hospitals for getting confirmation about continuance of their medical services (in-patient & OPD) as per CGHS tariff.

3	Dr.M.V.R.Prasad, President RICAREA	Enter into MOU with corporate hospitals as a separate identity.	All the Directors may enter into their individual MOU after following due procedure and approval process.
4	Dr.Rama Krishna, Ex-Director, CRIDA	All Directors of institutes may have MOUs entered with the respective hospitals for extending medical facility as per CGHS tariff. A letter may be addressed to ICAR to communicate the revised CGHS tariff for implementation by the institutes.	As above.
5	Dr.M.V.R.Prasad, President RICAREA	Providing scanned copies of Service Books	As per rules, a copy of service book was required to be provided in physical format. Directors may consider to provide scanned copy also for which they may formulate their own procedure.
6	Dr.KPC Rao	He suggested to organize regular meetings of NAARM Pensioners also.	Chairman informed that the NAARM pensioners meeting is always merged with this meeting, however, he has no objection if a separate meeting is required as this is the first time such request is raised. NAARM pensioners were requested to send agenda in advance if they desire to hold a separate meeting.

7	Dr.KPC Rao	My application for health card is not available with NAARM	He was requested to send a fresh application through proper channel with photos duly verified by the concerned Head of office to AAO Shri Dinesh
8	Mr.Balaram Reddy, IIMR, Hyderabad	Revised PPO is pending.	The same will be issued as soon as possible.
9	Mr.Shyam Prasad CRIDA, Hyderabad	Inclusion of name of Mentally retarded daughter's name in PPO.	May be included and communicated to the Bank.
10	C.Muralidharudu	Decisions taken in monthly meetings are not implemented by Institutes.	Institutes to take note of decisions to be implemented by all institutes. Action Taken Report is to be provided in next meetings.
11	C.Muralidharudu	Common procedure for medical treatment by all institutes	This is not a grievance. However, it was briefed to the institutes that the Government rules [CCS(CSMA) Rules] are common to all and prescribed format given in the rules may be followed by all.
12	M.Anjaiah, IIMR	I have lost my Pensioner's half.	A request may be sent through proper channel to NAARM for issue of a duplicate PPO alongwith a lost report filed in local police station.
13	Sri. B.Gandhi Supdt (Retd) ICAR-DPR	90% advance payment for inpatient treatments may be given as per rules.	As per CS(MA) Rules, advance payment may be considered by respective institutes. President RICAREA informed that so far there is no case where credit facility is refused by institutes.

14	Sri. B.Gandhi Supdt (Retd) ICAR-DPR	Homeopathic treatment reimbursement	Action may be taken as per CS(MA) Rules which governs treatment taken from Homeopathic doctors also, if reimbursement is otherwise admissible.
15	Sri. B.Gandhi Supdt (Retd) ICAR-DPR	A petition is pending since last 8 months in CPGRAMS	Chairman directed that it may be pursued with ICAR for early disposal. It was also requested to provide all the correspondence and original petition made on CPGRAM to Director, NAARM so that the matter could be examined and resolved, if it is within the purview of NAARM
16	Dr. T. Balaguru	Sanction of one notional increment due to retirement on 30 th June	It was informed that though this issue was a subject matter of Court litigation and court judgements, the DOPT has not issued any such orders to give one notional increment to those who retired on 30 th June. If such orders come, the same will be implemented.
17	Dr. V. Ayyagari, Ex-Director, PDP	Incorrect fixation of pension w.e.f. 1.1.2006 and 1.1.2016 and inclusion of NPA	The proposal as received from PDP is under process. Regarding NPA reference has been made to ICAR but no decision communicated by ICAR.
18	Sri. B.Gandhi Supdt (Retd) ICAR-DPR	Issue of pensioners identity cards by institutes in the revised format as per GOI rules.	PDP was requested to immediately issue the identity card in the revised format to Sri B. Gandhi, Supdt(Retd.) ICAR-IIOR informed that they have initiated the process. Chairman requested to issue identity cards to pensioners on priority.

19	Dr. Mahabir Singh, Retd. PS,IIRR, Hyd.	IIRR did not allow the benefits under Rule 30 of Pension Rules.	Benefit of Rule 30 is not admissible if the benefit of counting of past services has been availed. The issues comes totally within the purview of IIRR for which in last meeting also they assured that if need be, they will take up the issue with ICAR.
20	Dr. P.C. Reddy, Retd. PS,IIRR, Hyd	Payment of interest on delayed gratuity and GPF	The issues comes totally within the purview of IIRR

The meeting ended with a vote of thanks to the chair.

[Z.H.KHILJI] 13.8.20
CF&AO / PAU NAARM