

**CORRIGENDUM**

**GEM Bid No. GEM/2024/B/5722969**

With reference to the pre-bid meeting and representations received in GEM for the above Bid, the following corrigendum is issued :

<b>S.No.</b>	<b>Clarification sought</b>	<b>May be read as</b>
1.	Reg IT Returns Sl.No. 4.j of terms and conditions and Annexure A point No. 9	IT returns for the financial years <b>2021-22 and 2022-23</b> to be submitted
2.	Point No. 4. o - of terms and conditions	May be read as <b>Address of local office, if any, may be provided</b>
3.	Delivery period Sl.No.4.l of terms and conditions Sl.No. 14	Delivery period may be read as <b>45 days from the date of issue of P.O. in all places</b>
4.	Pont No. 4 of ATC - Toll free number	The word Toll Free is removed  May be read as <b>“A dedicated help desk telephone number along with Service Escalation Matrix need to be submitted”</b> .
<b>Replies to Representations received in GEM</b>		
1.	Regarding Certifications	May be read as <b>“The product which is being quoted should have BIS certification at all places”</b>
2.	Regarding Sl. No. 7 – touch panel	May be read as <b>“Item No. 3 Sl.No.7, Touch panel is required which should be 14” or above”</b>
3.	Annexure D Undertaking reg. blacklisting / non-debarment	<b>Undertaking as per Annexure D has to be provided</b>
4.	Regarding application, content and control, structure specifications, providing power and signal cable, etc.	A pre-bid meeting was organized (online) on 24 <sup>th</sup> December 2024 which was already conveyed in the tender published on 18.12.2024. All these points were cleared in the pre-bid meeting

This has the approval of the competent authority.